

## NEWS RELEASE

16 May 2011

### IFB Expansion Plans Commence

The Insurance Fraud Bureau (IFB) today announces additions to its team.

Richard Frater joins as an Intelligence Officer and will work alongside Stephen Dalton, Head of Intelligence. Richard recently completed 30 years in the Metropolitan Police Service (MPS), the majority of which in the Traffic Command Unit (TCU). During the last 10 years, Richard was responsible for an intelligence team of 15 officers that supported the TCU.

Much of the MPS enforcement work undertaken by the TCU was led by intelligence developed in Richard's unit, ranging from individuals who had committed traffic offences through to organised crime. A notable proportion of this activity has been focused on insurance fraud and Richard has been closely involved in the collation and dissemination of intelligence for a number of the joint IFB/MPS operations over the last five years.

With his intricate working knowledge of the National Intelligence Model and experience of collecting and evaluating intelligence, Richard will be responsible for assisting Stephen Dalton develop and strengthen the IFB intelligence model.

Having been pivotal in drafting the first Intelligence Sharing Agreement the IFB signed with a Police force, Richard will also be well placed to assist forge stronger links with law enforcement and agencies.

Chris Wright joins in the newly created role of Operations Controller, reporting to Ben Fletcher, Head of Operations, where he will be responsible for management of IFB fraud operations.

Chris served for 30 years as a Police Officer in a variety of roles, with the last 18 years being as a Detective.

Chris was seconded to the National Criminal Intelligence Service for seven years and was latterly with the City of London Police, where he played a key role in creating the first National Cheque and Credit Card Intelligence Unit.

More recently, Chris has been employed by Barclaycard, responsible for managing a team of Fraud Control Investigators, whose remit was to investigate a variety of crimes including major frauds resulting from account data compromise.

Using his experience in the law enforcement and financial services sector, Chris will manage relationships with the various stakeholders including individual Police forces, regulators, agencies and IFB customers, to deliver an effective model to manage existing IFB operations and develop new.

Glen Marr, IFB Director, comments:

“Richard and Chris bring valuable knowledge, experience and expertise to the team, forming important parts of a new IFB operational structure, which has been segmented into five pillars: Operations, Analytics, Intelligence, Customer Management and Media/Communications.

“The IFB has and this continues, been focused on strengthening and enhancing its core capability to disrupt organised insurance fraud, and Richard and Chris form key parts of this journey.

“Our recruitment activity to complete deployment of the new IFB operational structure is also currently progressing well. We hope to be in a position to announce details of other new team members in the near future.

“These are exciting times at the IFB and we look forward to working with Richard and Chris”.

**ENDS**

### **IFB Expansion Plans Commence Continued/...**

Notes to Editors:

#### **The Insurance Fraud Bureau (IFB)**

The Insurance Fraud Bureau (IFB) launched on July 26<sup>th</sup> 2006 and has been formed to provide a cost effective, tactical solution for the detection and prevention of organised, cross industry fraud, supporting the wider Association of British Insurers industry fraud strategy. The IFB leads or co-ordinates the industry response to the identification of criminal fraud networks and works closely with the Police and law enforcement agencies. [www.insurancefraudbureau.org](http://www.insurancefraudbureau.org), [www.twitter.com/theifb](http://www.twitter.com/theifb)

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