

Press Release

IFB appoints new Supervisory and Technical Board

13 December 2011

As part of its recently agreed three year strategy, IFB has implemented a new Board structure and is pleased to announce the members of the Supervisory and Technical Boards.

Supervisory Board

David Neave, Director of General Insurance, Co Operative Insurance Society General Insurance Ltd (Chairman)

Steve Hardy, Chief Executive, AXA

Tim Holliday, UKGI Chief Underwriting Officer, Zurich

Steve Maddock, Managing Director of Claims, RBS

David Newman, Chief Executive, Carole Nash

John O'Roarke, Managing Director of General Insurance, LV

Martin Saunders, Head of Technical, Allianz

Rob Smale, Claims & Operations Director, Ageas

Ashton West, Chief Executive, MIB

Technical Board members

Mihir Pandya, Fraud Manager – Claims Division, Allianz (Interim Chairman)

John Beadle, Head of Counter Fraud, RSA

David Berry, Senior Technical Fraud Manager, Lloyds

Scott Clayton, Claims Fraud & Investigations Manager, Zurich

Ursula Coulibaly, Head of GI Financial Crime Operations, LV

Richard Davies, Group Fraud Risk Manager – Group Operational Risk, AXA

Matt Gilham, Head of Financial Crime, Esure

Steph Griffiths, Counter Fraud Controller / Glen Marr, Director of Fraud, First Central

Paul Hubbard, Head of Counter Fraud Operations, RBS

Steve McDonald, Counter-Fraud Manager, Sabre

Andy Pagett, Counter Fraud Manager, Groupama

Rob Spiegelhalter, Claims Fraud Manager, NFU

Stephen Thorndyke, Claims Fraud & Leakage Manager, Aviva

The Boards will work together and guide the governance and operations of the IFB, in particular to uplift activity in tackling organised motor fraud, increased resources to investigate fraud and rolling out a service model to address application fraud.

The Supervisory Board will focus on strategic decision making, governance, finance and engagement with senior members of IFB's stakeholders. The new Directors, taken from a cross section of the industry, are responsible for executive level relationships across the industry and will reflect the strategic needs of IFB's customers.

The Technical Board, taken from a range of leading fraud practitioners in the industry, will focus on providing help and support to the IFB initiatives and operations as well as communications between the IFB and the Customer Fraud units.

The profile of insurance fraud across the industry and with the wider public has never been higher and these steps are being taken to address key priorities to improve the prevention and detection of fraud which costs the industry in excess of £2bn per year.

Nominations closed in early November and have been agreed by the ABI and nominated members of the current IFB Board. The appointments will be effective from the first IFB Board meeting of the New Year and until then the current Board remains in place.

-ENDS

About the IFB:

The IFB launched on July 26 2006 and was formed to provide a cost effective, tactical solution for the detection and prevention of organised, cross industry fraud, supporting the wider Association of British Insurers industry fraud strategy. The IFB leads or co-ordinates the industry response to the identification of criminal fraud networks and works closely with the Police and law enforcement agencies.

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The IFB currently has 31 active joint Police operations spread across 17 Police forces, with the combined value of the fraud involved being approximately £59.5 million. Since its formation in July 2006, the IFB has been instrumental in helping the Police make over 543 arrests of people concerned with organised insurance fraud, resulting in 150 convictions and terms of imprisonment handed down by courts for finalised criminal prosecutions of 136 years. Additionally, proceedings are taking place to liquidate the assets of criminals who have been defrauding insurers.

For further information please contact:

Shavaun Glen on sglen@mib.org.uk or 01908 82 1985

Kate Potgieter on kpotgieter@mib.org.uk or 01908 82 1935